

ADVANCED^{EV}TM

MANUFACTURER WARRANTY

5-YEARS OF COVERAGE DESIGNED TO
PROTECT YOUR PERSONAL TRANSPORTATION
VEHICLE'S VITAL COMPONENTS.



EXCLUDED COMPONENTS

Electric propulsion battery or battery cell degradation that has not exceeded the lesser of the manufacturer's stated capacity allowance or 70% capacity, all filters, coolants and fluids (unless in conjunction with a covered repair), weather strips, metal trim, plastic trim, carpet, cup holders, vinyl and convertible tops, convertible frame and mechanism, safety restraint systems or any part thereof, brake drums and rotors (unless in conjunction with a covered repair), solar powered devices, glass, lenses, headlamp assemblies, LED assemblies, ballasts, H.I.L.E.D. cooling systems, body parts and/or body panels, broken glass, trim, moldings, tires, wheels, upholstery, paint, bright metal work, non-factory installed, non-dealer installed, and non-OEM systems including, without limitation, audio, navigation, remote start, security systems, antennas, speakers, cellular phones, satellite components, video components, guidance systems, personal computers, and phone systems, clogged filters, or any filters not recommended by the manufacturer, wheel hubs, spokes, rear drive sprocket, frames, filter housings, trailer hitch, windshield, windshield mounts, and fenders. Any component that has not experienced a breakdown or experienced wear and tear that exceeds the published field tolerance allowed by the manufacturer, costs or expenses if any of the following alterations have been made to the unit: any body or suspension lift, lower, or use of oversized tires. Brake pads, shoes, wiper blades, wiper arms, batteries, drive belts, rubber hoses, sealed beams, fuses, Xenon lighting systems, and light bulbs.

This is an overview of coverage. Actual contract coverage, limitations and exclusions may apply. See your Service Agreement for details.

How to File a Claim - Customer

HOW TO FILE A CLAIM

1. RETURN TO SELLING DEALER OR REPAIR FACILITY: In the event of a **Breakdown**, take the **Unit** to an Advanced EV authorized dealer. If **You** are unable to take the **Unit** to an Advanced EV authorized dealer, contact the **Administrator** to make arrangements for service.
2. OBTAIN AUTHORIZATION: Prior to any repair or replacement being made, contact the **Administrator** to obtain authorization for the **Claim** and a **Claim** authorization number. If an emergency occurs which requires a repair to be made at a time when the **Administrator's** office is closed and prior authorization for the repair cannot be obtained, contact the **Administrator** during normal business hours immediately following the emergency repair.
3. AUTHORIZE TEARDOWN: **You** may need to authorize the repair facility to diagnose the **Unit** in order to determine the cause of the **Breakdown** and what portions of the repair (if any) will not be covered. **You** will be responsible for the cost of diagnosis if the **Breakdown** is not covered under this **Limited Warranty**. **We** reserve the right to inspect the **Unit** before any repair is performed.
4. SUBMIT REPAIR ORDER FOR PAYMENT: Once authorization is obtained and the repair is completed, all repair orders and documentation must be submitted to the **Administrator** along with the **Claim** authorization number within 60 days.

Customer can call NWAN, Inc. 1-888-691-2568 to arrange transportation to nearest repair facility

Warranty FAQ Customer

Q: How much does the warranty cost the customer?

A: Nothing. There is no cost to the customer to provide this coverage.

Q: How long does the customer have coverage?

A: 5 years from the date of purchase.

Q: Does the customer still have coverage if they move to another city or state?

A: Yes. The coverage is good for 5 years across the United States and Canada.

Q: Does the customer need to do anything to have coverage?

A: Yes. The customer needs to maintain their PTV as outlined in the contract under the DEFINITIONS section #11 – Maintenance.

Warranty FAQ Customer

Q: If I sell my golf car, can I transfer this coverage to the new owner?

A: Yes. You can transfer the coverage to the new owner within 30-days of the sale. Please see Page 3, Section 1 under TRANSFER OF YOUR LIMITED WARRANTY.

Q: If I have a covered repair, how much will I be expected to pay?

A: Nothing. There is no cost and no deductible to the customer.